TELE MATRIX™

SPECTRUM PLUS™

Family of Business Telephones

A History of Providing Industry-leading Phones for Business

For more than 15 years, TeleMatrix has been manufacturing telephones designed specifically for business applications. Our success over the years can be attributed to listening carefully to the needs of the market and developing innovative products that meet our customer's needs and exceed their expectations.

TeleMatrix currently provides the most comprehensive line of telephones designed specifically for business/enterprise. Our telephones are durable and backed by an unprecedented "no-hassle" 5-year warranty. In addition to that, our telephones are equipped with our proprietary SteelTrap™ memory technology which ensures the reliability of the telephone programming and eliminates battery back-up. This results in a lower cost-of-ownership over the life of the phone and reduces the need for phone maintenance.

Equal Emphasis on Quality Products and Superior Customer Service

TeleMatrix telephone sets are built to strict quality standards, are subjected to rigorous quality control testing before shipping, and are packed and shipped with care. Sturdy construction and superior components insure consistent performance.

While developing and producing quality products is a critical factor of our success, the emphasis and care devoted to customer service is equally vital. That's why we rely on the TeleMatrix PriorityCare™ Service Program to keep us in touch with customer expectations, needs, wants, and their ultimate satisfaction with our products.

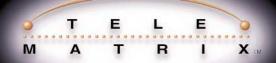## TeleMatrix™ SPECTRUM Plus Business Telephones

SPECTRUM Plus analog telephones provide the following features and services:

- A full family of models for every business/enterprise application (POTS, PABX, Centrex)
- Five-year "no hassle" warranty backed by our unparalleled PriorityCare℠ Service Pledge
- Latest, state-of-the-art microprocessor technology*
- SteelTrap® memory technology, eliminating need for battery backup*
- TouchLite® Message Waiting provides visual indication of voice mail messages plus easy, one-touch retrieval*
- Programmable feature keys with custom labeling*
- Headset enabled – built-in amplifier*
- FreeSpeech™ – Toggle Between Handset, Headset and Speakerphone Modes
- Built-in data port
- Flash key and last number redial feature
- Electronic hold key with LED indication with remote release
- Disconnect key - new call feature
- Modern business aesthetics available in standard ash or black colors
- Desk/wall mount capability

* Applicable to all models of the SPECTRUM Plus family of business telephones with the exception of the SP100 basic model. Please see individual model specifications for detail.

SP100 – Single Line Basic Telephone
- High on quality – low on price
- Ideal for large scale, low feature applications
- Order numbers: ash - 19100, black - 191001

SP200 – Single Line Enhanced Telephone
- Ideal for Call Center Application
- Built-in Headset Amplifier
- Order numbers: ash - 19200, black - 192001

SP300 – Single Line Feature Telephone
- The small business workhorse
- High on essential features
- Order numbers: ash - 19300, black - 193001

SP400 – Single Line Speakerphone
- Exceptional quality speakerphone for the small office manager / executive
- Order numbers: ash - 19400, black - 194001

LP550 – Line Powered C.I.D. Speakerphone
- Targeting education and government applications
- Type II Caller I.D. Display – date, time, name and number (100 records)
- Speakerphone
- PABX/C.O. line powered
- Order numbers: ash - 19555, black - 195551

SP550 – Single Line C.I.D. Speakerphone
- Executive level feature phone
- Type II Caller I.D. Display – date, time,name and number (100 records)
- 100 record phone book (speed dial) feature
- Speakerphone, headset amplifier
- Programmable feature keys
- AC powered
- Order numbers: ash - 19550, black - 195501

SP750 – Two Line C.I.D. Speakerphone
- Chairman-of-the-Board featured 2-line phone
- LED indication of line in-use, on-hold and ringing
- Conference feature
- Caller I.D. Display, Phonebook
- Speakerphone, headset amplifier
- Programmable feature keys
- AC powered
- Order numbers: ash - 29750, black - 297501

TELE MATRIX™

800.462.9446 toll free (USA and Canada)

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What are your Call Center telephone requirements?

Must Be Economical

With Spectrum Plus, your investment dollars are maximized. Latest technologies and manufacturing excellence equal value. For example – our models SP200 through SP750 have a built-in headset amplifier that is compatible with most industry standard headsets. No more expensive add-ons are necessary.

Economical? You bet!

Must Be Reliable

At TeleMatrix, quality is our middle name. Quality of design… Quality of components… Quality of manufacturing… And quality of product and process equals high reliability. All backed by our 5-Year "No Hassle" Warranty.

Reliable? Our legacy is 15 years of product excellence with many more to come.

Must Be Versatile and Capable

In any family, versatility and capability are normal by-product. It's the same with the Spectrum Plus family. We've designed a model for every job. Within your Call Center, your inbound positions may have different telephone requirements than your outbound.

Your supervisors and managers may need additional capability. But what you don't want is a hodge-podge of unrelated telephone product that increase your training requirements and reduce your efficiencies. Mix and match. No need to scrimp where additional capability is needed. No need to waste budget monies where lesser is better.

Versatile? Spectrum Plus is a big family with a lot of family value.

SPECTRUM PLUS™ is your Call Center telephone solution...

SPECTRUM PLUS™ Features and Benefits

	SP100	SP200	SP300	SP400	LP550	SP550	SP750
5-Year, "No Hassle" Warranty	●	●	●	●	●	●	●
Centrex / PABX / POTS Compatible	●	●	●	●	●	●	●
Single Line	●	●	●	●	●	●	
Two Line							●
Light Ash or Black (other colors available with minimum order of 500)	●	●	●	●	●	●	●
Desk / Wall Mountable	●	●	●	●	●	●	●
Advanced Microprocessor Technology		●	●	●	●	●	●
SteelTrap® Memory - No Batteries Needed		●	●	●	●	●	●
Exceptional Quality Speaker Phone			●	●	●	●	●
11 Programmable Feature Keys with Custom Labeling			●	●	●	●	●
Headset Enabled - Built-in Amplifier, Port and Line Engage Key		●	●	●	●	●	●
FreeSpeech™ — Toggle Between Handset, Headset and Speakerphone Modes				●	●	●	●
Handset Volume Boost - 15dB (HAC Compliant)	●						
8 Step Volume Control for Handset / Headset / Ringing		●	●	●		●	●
8 Step Volume Control for Handset / Headset					●		
Built-in Data Port	●	●	●	●	●	●	●
AC Powered		●	●	●		●	●
Line Powered	●				●		
Adjustable Index Stand	●	●	●	●			
Adjustable, Large Backlit LCD Display					●	●	●
Type II Caller Identification - Date, Time, Name, Number - 100 Records					●	●	●
Administrative Level (Secure) Programming						●	●
Phonebook Storage for Frequently Called Names / Numbers - 100 Records						●	●
Message Waiting Lamp	●						
Touchlite® Message Waiting Indicator / One Touch Message Retrieval		●	●	●	●	●	●
Message Waiting - FSK/Stutter Dial-Tone/ 90VDC Compatible, Auto-Detect		●	●	●		●	●
Message Waiting - FSK/90VDC Switchable					●		
Message Waiting - 90VDC Neon / Low Volt LED Switchable	●						
Message Waiting - Optional Low Voltage and PABX Specific M/W	●	●	●	●	●	●	●
Flash Key	●	●	●	●	●	●	●
Disconnect (New Call) Key	●	●	●	●	●	●	●
Redial Key	●	●	●	●	●	●	●
Hold Key with LED Indication	●	●	●	●	●	●	●
Mute Key		●	●	●	●	●	●
Conference Feature							●

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